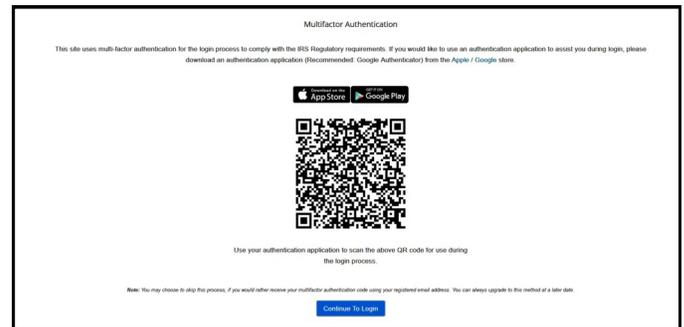


# Multifactor Authentication (2FA)

Accessing the CrossLink Portal now requires multifactor (2-step) authentication. This helps keep accounts secure and complies with IRS regulatory requirements. You can either use an Authenticator app or authentication code sent by email to complete the multifactor authentication process.

## Authentication App Steps:

1. Download the [Google Authenticator App](#) to your smartphone
2. Launch the Google Authenticator app and tap **+** to add a new account
3. Tap **Scan a QR Code** on the app and align your phone's camera to scan the QR code that appears
4. Where requested, type the 6-digit code that is generated on the Google Authenticator app



- Please note that the app will generate an updated 6-digit code every 30 seconds

## Email Authentication Steps:

1. Select "Get a code emailed to example@gmail.com"
2. Type the 6-digit code that you received in your email