



# CROSSLINK MULTI-SITE ONLINE

For your multi-office tax business

## Industry-Leading Software for Your Multi-Office Tax Business

CrossLink Multi-Site Online is the first 100% web-based professional tax preparation solution for multi-office deployments, offering interview and forms-based input options.

With the most complete sets of Federal, State, and City forms available, and built-in verification features to help eliminate rejects, CrossLink Multi-Site Online makes e-Filing of Federal and State returns a simple process that even novice preparers can easily use.

## Manage Your Tax Offices Online

CrossLink Multi-Site Online enables you to expand quickly and manage your remote tax offices easily:

- ✓ Quick office setup
- ✓ No need for desktop installation or support
- ✓ Permission-based administration of office and individual preparers
- ✓ Secure SSL Login

## Your Business, Your Logo, Your Solution

We recognize that your business, logo, brand, and solution have unique value to your customers. CrossLink Multi-Site Online enables you to:

- ✓ Own the client relationship
- ✓ Brand the online application with your name and logo
- ✓ Control your remote office experiences

## Ease of Use

CrossLink Multi-Site Online is the easiest, most convenient and reliable solution for deploying professional tax preparation solutions to multiple locations – all with the single click of a mouse.

## We take the success of your tax business personally.

As the owner of a high-volume retail tax business, your success is dependent upon speed, accuracy, and improved office efficiency. At CrossLink, we understand this challenge and make it our personal commitment to provide you with an on-time, stable, high-speed, and accurate solution - year after year.

# CrossLink Multi-Site Online: Industry-Leading Innovation

CrossLink's innovative technology allowed its customers to be the first in the industry to:

- ✓ **Capture taxpayer signatures electronically** with the use of a Electronic Signature Pad and Remote Signature Capture.
- ✓ **Scan & Store taxpayer source documents** within the software with the single click of a handheld scanner.
- ✓ **Text message clients directly from the software** using CrossLink's exclusive TextLink™ technology.

## CrossLink Multi-Site Online: Highlights

### Increase Revenue

- Speed and efficiency tools enable you to process more returns than ever before
- Itemized billing model
- Fast and accurate calculations
- Customizable and exportable fee reports
- Multiple banking options

### Manage Your Business

- Online customer portal for setup and management, support, and much more
- Comprehensive reports
- Remote office management
- Mobile device application to manage your business at any time from anywhere

### Improve Speed and Efficiency

- Electronic signature pads
- Scan & Store taxpayer source documents
- Text message clients from the application
- Accurate calculation engine

### Ease of Use

- Easy to learn
- Quick and simple setup
- Forms-based approach
- Automatic software updates
- All States supported

### Security & Business Continuity

- Permissions-based access
- Encrypted data transmission
- Fully redundant, carrier-grade co-location facilities

### Technical Support

- 24/7 during peak season
- Multilingual support
- Online customer portal
- Real time updates via email and text message (SMS)
- Knowledgeable and empowered Support Team

## CrossLink Multi-Site Online: Technical Specifications

### Technical Specifications:

- 100% online
- Virtually all modern printers supported (GDI based)
- No installation required
- No platform or operating system restrictions
- No desktop support required
- All you need is an Internet connection and browser